



ACN 105 399 693

ABN 52 105 399 693

MARBLE & CERAMIC CORP PTY LTD

Manufacturers & Distributors of High Quality Travertine, Limestone & Marble

33-35 Green St. Botany/Banksmeadow NSW 2019 **Tel:** 02-9666 3800 **Fax:** 02-9666 3803

Web: www.marbleceramiccorp.com.au

IMPORTANT FACTS ON NATURAL STONE:

Understanding natural stone and being informed about your product is essential to achieve a perfect end result. Please read the following important facts before you install:

BEFORE TILING:

1. Marble, Limestone & Travertine are natural products, variations in color and veining **must** be expected. Marble & Ceramic Corp shall not be liable for any such variations that may occur in materials supplied.
2. Prior to laying any tiles, the homeowner, builder or tiler **must:** 1. inspect the tiles for any defects 2. Check that the tiles delivered to site are the correct quantity, color, shade and size as ordered. 3. Check that the shades are consistent thru the batch delivered. 4. Ensure that there are enough tiles on site for the project. If not order some more from the same batch before work commences.
3. Marble & Ceramic Corp strongly recommends that only experienced tilers/stonemasons lay natural stone. Inexperience with natural stone can result in damage to the material.

DURING TILING:

4. During tile laying we suggest to: 1. Mix the tiles from several boxes to ensure blending of any inherent shade variation.
5. All natural stone must be laid using specialized stone/marble adhesives. Products not made for natural stone installation will affect the resulting finish. **Always clean any adhesive, grout and wax from the surface area of stone.**
6. Adhesives/sand or cement with salt content will re-act with some natural stone and should not be used for stone applications.
7. We strongly suggest that your tiler or builder for each specific stone to choose appropriate glue by consulting directly to glue adhesive manufacturer before application.
8. Natural Stone should not be cleaned with acid or acid based industrial cleaners.
9. During the laying process, adhesives and grout must be cleaned off stone immediately and at all times.

AFTER TILING:

10. Natural stone is porous. All stone and porcelain products **must be sealed using appropriate sealants**. Sealing your stone is a vital part of the installation process. We recommend Sure Seal Sealants – we have these in our showroom. Different natural stones require different sealers. General process of installation can be in two ways:

(1) Lay, clean, seal, grout, clean and seal again (We recommend this process for most natural stone)

(2) Pre seal, lay, clean, grout, clean and seal again (NOTE: some soft or porous stone may require this process)
11. It is essential that sealers are applied correctly. Sealers may last around 10-15 years. However, depending on surface usage and traffic, we suggest close inspection of the natural stone to see if re sealing is required every 3-5 years.
12. Some natural stone requires **pre-sealing**. Please check with us first if your stone requires this.
13. **Marble & Ceramic Corp shall not be liable in any respect for advice provided herein regarding installation, fixing, grouting, cleaning or maintenance**



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NATURAL STONE SEALING GUIDE

Clean, Residue Removal, and Seal.

Products required: Appropriate Sure Seal Sealer, Sure Seal Liquid Sure Clean, Lambs Wool applicator, clean and dry white toweling

1. Mop the floor with Liquid Sure Clean and warm water (5 parts water and 1 part Sure Clean)
2. Then wipe off with clean white toweling
3. Mop the floor with a mild detergent (Morning Fresh) and water mix.
4. Wipe the floor dry.
5. When all the tiles AND grout are completely dry apply the appropriate SURE SEAL Impregnator using a lambs wool applicator in a forward and backward motion. It is important to make sure that the grout absorbs the sealer evenly. This implies that you have applied sufficient sealer to the tiles and grout. All stones will differ to the amount of sealer they will absorb, so we recommend a second or third application after drying until the tile repels the sealer. A genuine Sure Seal Lambs Wool applicator is highly recommended as it can mean the difference between a proper application and an inconsistent application. The genuine lambs wool applicator has a leather backing which absorbs excess sealer for an even application.
6. After allowing the sealer to dry properly for up to 24 hours, mop the floor with Sure Clean Liquid Cleaner and water or mild detergent, then wipe dry with clean white toweling. For a high polish finish you can buff the tiles with a floor polishing machine using the 0000 grade polishing pad.



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STONE MAINTENANCE:

Proper care and maintenance will ensure your natural stone retains its beautiful appearance. Please read the following important information:

1. CLEANING: Only use a mild cleanser (mild soap is good) as harsh chemical cleansers can eventually breakdown the sealer. Sure Seal (our recommended sealer) makes a product for cleaning natural stone.

2. ACIDS AND NATURAL STONES: Products such as wine, fruit and fruit juice, milk (lactic acid), coffee and teas, household cleaners, dishwasher powder, laundry powders ALL contain either natural acids or harsh chemicals that will eat away at natural stone **AND** the sealers that are used to protect them. Whenever spills occur – wipe them up. If any product that contains acid or harsh chemicals is left on a sealed natural stone it will eventually eat away at the sealer and affect the stone.

Always use coasters under glasses to prevent unseen spills from remaining on the stone. As long as you follow these simple steps your natural stone will stay looking beautiful for years.

3. PROTECTING FROM HEAT: Never place a hot dish directly from an oven onto the natural stone - always use protective mats or trivets. This also protects the stone from chipping that could occur.

4. STAIN REMOVAL: For stain removal obviously the first step is to identify the stain. Here are some handy do's and don'ts:

DO Wipe up spill immediately

DO Try to identify what caused the stain

DO Use a **mild** detergent or soap first to try and remove the stain

DO Call for professional advice if you are not sure what to do

DON'T Use vinegar, lemon juice or other acid based cleaners on natural stone. Be aware of "Natural" and "Organic" products – always read the labels.

DON'T Use cleaners that contain acid. Read product labels carefully of any bathroom or grout cleaners

DON'T Use abrasive cleaners or scourer pads or household grade steel

DON'T Ever mix chemicals together. Some combinations could create a toxic gas.